



**Thursday, March 12, 2020**

***To all of our valued patients at Dermatology Associates of Rochester, Skin Search and The DermaSpa:***

We would like to assure you that we are taking every measure to keep our facility safe in regards to the Coronavirus (COVID-19).

- We will **continue** to practice meticulous hygiene, including hand-washing before and after each patient/client visit and use of medical grade gloves for patient contact.
- We will limit physical contact to only when necessary for treatments or for medically-indicated examinations, please do not be offended if we do not shake hands as a greeting.
- We will **continue** to thoroughly clean and disinfect contact surfaces in exam and treatment rooms after each patient/client visit, and throughout the day in common areas.

**We also kindly ask that you, our patients, also help us in this endeavor.**

If you have symptoms of a fever, cough, shortness of breath, body aches, or if you have had close contact with someone who has the COVID-19 virus, we respectfully ask that you not come into our office for your scheduled appointment, but instead call your Primary Care Physician. In addition, if you have recently traveled to an area that has had an ongoing spread of COVID-19, we ask that you postpone your visit to our office for at least 14 days and call your Primary Care Physician for more information on precautions and next steps.

**Below are a few important considerations we can all take to decrease the spread of this, and other, viruses:**

- Wash your hands with soap and water for at least 20 seconds (e.g. singing the Happy Birthday Song 2 times slowly, or 3 times fast) after blowing your nose, coughing or sneezing, before eating food, and after using the restroom.
- Cover your cough or sneeze with a tissue, throw the tissue in the trash immediately. If you do not have a tissue, cough or sneeze into your upper sleeve, not your hands, and then wash hands as described above.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Stay home if you are, or feel, sick.

Our greatest concern is for the health and safety of our patients and staff. If you find that you need to reschedule your appointment, please call 585-272-0700. We will gladly reschedule your appointment so that you have the appropriate time to recover.

Thank you in advance for your understanding.

Sincerely,

Lesley Loss, MD (President/Owner - Dermatology Associates of Rochester);

Janice Loss, NP (President/Owner - Skin Search & DermaSpa)