TELEMEDICINE STEP-BY-STEP

STEP 1

Use your desktop/personal computer/iPad with a Chrome or Mozilla browser

Visit: https://dermrochester.ema. md/ema/PatientLogin.action

STEP 2

Enter Your Login Information

- If you have not previously logged into your portal, the login will be the email address you provided our team
- If you have logged in before, but have forgotten your password, follow the steps to reset your password
- When entering date of birth to reset your password - be sure to include the " / " symbol (YES= 01/01/1955; NO= 010155)

STEP 4

IF you wish to use a smart phone or tablet, download the POCKETPATIENT app from the Apple or Google Stores

STEP 5

My Health Information CANNOT be updated using the POCKETPATIENT APP. You can ONLY update it on a 2 PC/laptop/web-browser

STEP 3

Once logged into your portal; update your "My Health" Information in the "My Health" tab at the top of the page

STEP 6

DO NOT use the eVisit functionality, this creates a glitch in our system



If you have questions or concerns, Email us at info@dermrochester.com (include your first and last name, date of birth, and best phone # to reach you at), or call us at 585.272.0700 x 123