



NOVEL CORONAVIRUS (COVID-19)
UPDATE 5.15.2020

To Our Valued Patients,

Firstly, we hope that you, your families and loved ones are doing well. This is a trying time, rest assured, we are here to address your medical dermatology concerns.

Second, thank you for your patience. We realize there is still tremendous uncertainty as we examine re-opening businesses throughout New York State.

At Dermatology Associates of Rochester **we are beginning to open up scheduling for in-person medical appointments**, as we now have more clarity given the Governor's recent updates. If you receive a call from us to reschedule an appointment that was cancelled due to COVID-19, please connect with us *as soon as possible* at 585.272.0700.

We want to forewarn you that the experience in the office will be different, and we are doing everything in our power to maintain and re-create the warm and positive environment you've come to love. Your safety and the safety of our staff is our number one priority.

Included in this email is a breakdown of **what we are doing to ensure patient and staff safety, and what you can expect** if your medical needs must be assessed in person. We strongly recommend use of telemedicine for appointments, and will continue to offer this option into the future to best accommodate your needs from the convenience of your home.

For real-time updates follow our social media accounts **@DermRochester, @The_DermaSpa, @TatErase (instagram) and facebook.com/DermRochester**. You can also visit our website DermRochester.com or TeleMedicine webpage at DermRochester.com/blog/telemedicine.

Have questions? Don't hesitate to reach out to **info@dermrochester.com**.

Be Well,

Dr Lesley Loss, MD (President/Owner Dermatology Associates of Rochester)
Janice Loss, NP (President/Owner Skin Search & DermaSpa)