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## **Patient Bill of Rights**

- The patient has the right to high quality care delivered in a safe, timely, efficient, and cost effective manner and the right to be assured that the expected results can be reasonably anticipated.
- The patient has the right to dignity, respect, and consideration of legitimate concerns.
- The patient has the right to privacy and confidentiality.
- Patients are involved in all aspects of care. Informed consent, following a discussion of risks, benefits and alternatives, has been obtained. The patient has the right to information about current diagnosis, treatment and prognosis. If it is not advisable to give such information to the patient for health reasons, this information is available to a person designated by the patient or a legally authorized person.
- The patient has been advised of all reasonable options/alternatives for care and treatment and the potential advantages/disadvantages of each. Included with this was a discussion of the advantages/disadvantages and alternatives to having the procedure performed in the office.
- The patient has the right to refuse any diagnostic procedure or treatment, and has been advised of the likely medical consequences of such refusal.
- The patient has the right to education to address their needs. The educational process considers the patient's values, abilities, readiness to learn, and the patient and family responsibilities in the care process.
- The patient has a right to know who shall be delivering the care and the qualifications of such individuals. In the care of student personnel (including residents/fellow), the patient has the right to know the extent to which the student personnel shall be involved.
- The patient has the right to change the practitioner if other qualified practitioners are available.
- The patient has the right to inspect and obtain a copy of his or her medical records (at a fee of \$0.75/copy as per Section 17 of the Public Health Law). In addition, the patient has the right to expect a reasonable and timely transfer of information from one practitioner to another when required.
- The patient has the right to request and receive information about alternative sources of appropriate care.
- The patient has the right to know about the expectations of the office-based practice with regard to his or her behavior and the consequence of failure to comply with these expectations.